LRS Connect

Connecting you with Guests, Staff and Operations Data

Guest Management

Easy Guest entry and status indicators
Quickly add guests to the list, quote their wait time, and record customer preferences. Use colour-coded status icons to easily track everyone's status.

Multiple lists
Manage visitors from one or multiple lists. Move visitors across lists to manage visitor flows.

Countdown Timer
Automatically send notifications to visitors at the set time.

Tags - Capture guests preferences
Create tags to track Guests preferences

Enhance performance

Staff strategically - Know when guests come to your business.
Track their consumer behaviour to size up and down your staff to tactically fit demand.

Track & Compare Performance
Analyse performance against to business expectations. Multi-unit performance also available.

Record Actionable Data
Record and save data for your review of valuable operational insights. Use data to identify ways to minimise waits.
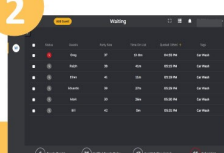
GUEST - How it works

1

Add Guest
A pager is given to guests as they check in or a mobile number is collected.

2

Manage
Sort and filter your queue to determine the appropriate time to notify.

3

Notify
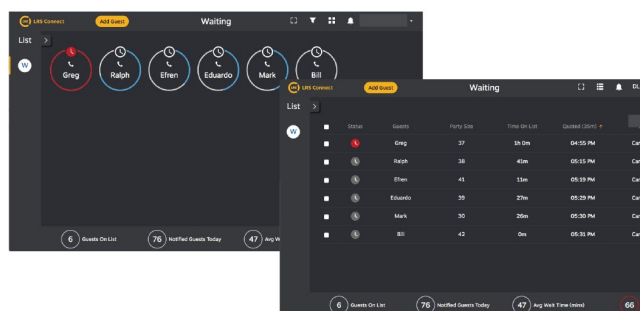With a simple click, notify guests sending a text or via an LRS pager.

4

Service
Delight guests with timely service and easy communication.

Guest Management Views

Provided by LRS

Staff Management

Easy Staff entry and status indicators
Quickly add Staff to the list, with a pager number, mobile phone number or both. Easily update the Staff status to only deliver messages to those who can react to your notifications.

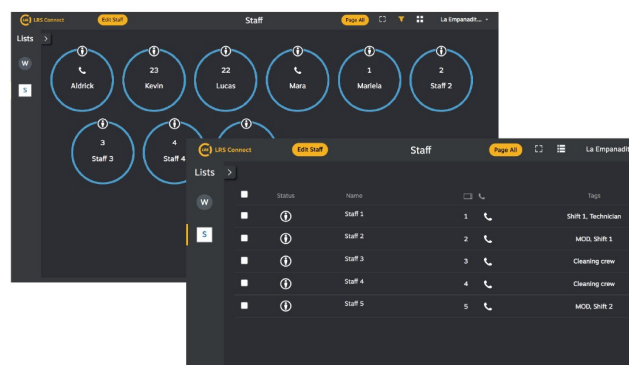**Page All, a tagged group or an individual.**
Tag Staff one or more custom tags based on their roles, skills or shifts, for example, to send targeted notifications.
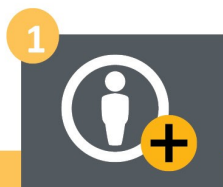
Send pre-configured messages or type as needed.
Create a list of messages to select from to quickly notify Staff. Complete messages as you are sending them out, like "Your attention is needed on aisle ##" Or create one from scratch.
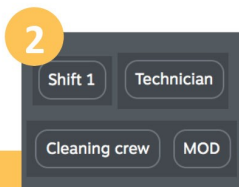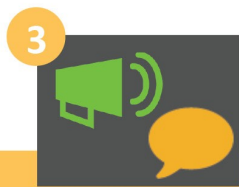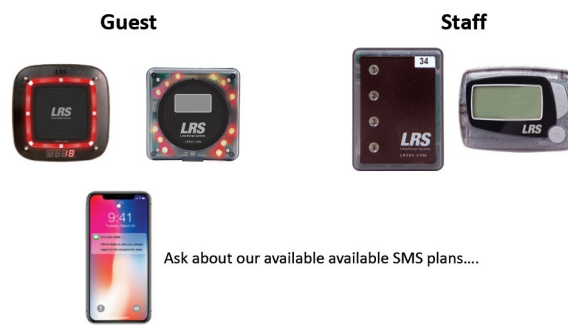
Staff Notification Views

STAFF - How it works

1

Add Staff
Manage your staff list by adding a name and contact information including mobile phone number and and LRS pager

2

Tag
Quickly tag Staff with relevant information like role, skill or sections to easily sort and filter and deliver targeted notifications.

3

Notify
With a simple click, notify Staff sending a text or via an LRS pager.

4

Operate
Optimise your operations with reliable communication.

How the system operates

Cellphone Text

LRS Connect

Internet WAN speed mi: 3mbps (upload & download)

Client's Modem (Internet)

Router

Transmitter

Staff Pager

Guest Pager

LRS Connect (Chrome browser)

LAN speed min: 10 mbps (upload & download)

Wired Connection

Wireless Connection

Communication options

Guest

Staff

Ask about our available available SMS plans....

Provided by LRS

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